

## Location:

Southeast Expo Center  
4500 West Highway 270  
Room #101  
McAlester, OK 74501  
(918) 420-3976

## Cost:

No cost to Clerks, Treasurers & Finance Officers that are current members of the MC&T program, all others will be charged \$65.00



## Additional Information:

CMO Credit Hours (Certified Municipal Official)

This workshop fulfills 4 CMO credits.

This workshop fulfills State Certification requirements for the MC&T Certification Program.



Champions For Effective Local Government

## Oklahoma Municipal League

201 Northeast 23rd Street  
Oklahoma City, OK 73105

Questions?  
Email: Kelly@oml.org

Phone: 405-528-7515  
Fax: 405-528-7560  
www.oml.org

# Oklahoma Municipal League

## Municipal Clerks, Treasurers & Finance Officers

### State Certification & Handbook Training

#### 10:00 ~ 3:00

## Agenda

### 9:30—10:00 REGISTRATION

#### 9:50—10:00

Welcome from Host City of McAlester

#### 10:00—11:00

### Talking about Diversity, Equity, and Inclusion:

#### The nervousness within us.

**Kory Atcuson**, Chief Diversity & Equity Officer / City Clerk, City of Edmond

#### 11:00 –12:00

### Internal Controls

**Marcy Twyman**, CPA, Crawford & Associates

**12:00 ~ 1:00: LUNCH~ Sponsored by Aberdeen Enterprises II— Court Cost Recovery; Jim Shofner, Chief Operating Officer**

#### 1:00 ~ 2:00

### “Customer Service~Happy Customers Don’t Sue!”

**Pam Spinks**, Director of Professional Development, Oklahoma Municipal Assurance Group

#### 2:00 ~ 3:00

### Open Meetings/Open Records & Other Hot Topics

**Bryan Drummond**, Shareholder/Director, Rosenstein, Fist & Ringold